

Salt Lake County Health Department
 Environmental Health Division
Request for Service



Request Type: Complaint
 Reporting Area: Cosmetology

Request Number
153730

Premise: 35-032512 - SALT LAKE NAILS
214 W 600 S
SALT LAKE CITY, UT 84101

Date: 06/11/2018 Time: 8:43 am Assigned To: LERSLERPHANT, PATOM Status: Resolved
 Method Received: Phone Referred To: Date:
 Date Resolved: 06/11/2018
 Notified Requester: No EHS: LERSLERPHANT, PATOM

Conditions: Had a pedicure, not cleaning bath and instruments, got red bumps on top of feet and ankles, itchy, June 4, **has picture of her feet**

Owner/Facility: TERRAH NGUYEN Address: 214 W 600 S City, State & Zip: SLC UT, 84101 Phone Number: home [REDACTED] Property Owner: Address: City, State & Zip: Phone Number: no phone listed	Service Requested By: [REDACTED] Address: City, State & Zip: 99999 Phone Number: home [REDACTED]
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Comments:

Date: 6/11/18 Reporting Area: Cosmetology EHS: LERSLERPHANT, PATOM
 Activity Time: 45 min Activity Description: Complaint Investigation (Field)

Activity Comments: Site visit. Talked to 2 managers (one of the is Traci, the manager whom I spoken with the last complaint). They put the pedicure tools into individually wrapped set inside a sterilization pouches and store them in a sterilized container. (They autoclave the tools onsite) They also show me all the cleaning chemical and cleaning procedure they employ on the chair and foot tub. I recommended that management routinely remind their employee of the correct sanitary procedures in which they have to follow strictly.

Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			
Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			
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Activity Comments:			
Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			

COMPLAINT ID: CO0001120**COMPLAINT DISPOSITION**

Received by: Carl Shupe on 2018 Jan 18
Assigned to: Edward Parker on 2018 Jan 18
Resolved Date: 2018 Feb 05
Status: CLOSED

Related ID: No Related ID
Program/Element: CF00 - COMMERCIAL FACILITIES PROGRAM
Approved by: EE0015756 - Blackham, Rachelle on 2018 Feb 05

COMPLAINT

Nature of complaint: Complainant had a manicure. The operator, [REDACTED], also the owner, had fungus on his fingernails while working on the complainant. He was not wearing any gloves during the process, nor was any hand washing observed.

The complainant's daughter also went to this facility and contracted fungus on her toe nails and has recently lost six toe nails.

The tools may be used without disinfection between each customer.

SITE INFORMATION**PROPERTY INFORMATION**

Location: Pro Nail
Site Address: 2146 N Main St Unit 522
LAYTON, UT 84041
Parcel ID:

Contact Information

Address Not Specified
Number Not Specified
No Email Specified

Property Owner Information

Property Owners Name not Specified
Address Not Specified

ACTIVITY REPORT

Date of Activity	Service Code & Comments	0.80 hrs	Serial	Employee ID and Name
01/18/18	CONSULTATION Rec'd.	0.50 hrs	DA0004865	EE0014312 - Shupe, Carl
01/24/18	COMPLAINT INVESTIGATION Rachelle and I stopped by to investigate the complaint. Only 1 employee was there with a client so we told them we would come back later to discuss the complaint.	0.05 hrs	DAPHFDAQL	EE0016246 - Parker, Edward
01/24/18	COMPLAINT INVESTIGATION Rachelle Blackham and I visited the facility and spoke with the owner, [REDACTED]. He said that he does not work on customers that have nail fungus and that he does not have nail fungus. We did not observe evidence to suggest that he did have any type of infections on his hand or nails. We then had him show us the sanitization process for the foot soaks. They essentially did not have any type of sanitization process. The soaking tubs were scrubbed with a used sponge and soap. They had a possible sanitizer but said that they do not use it because the customers don't like it. We educated him on sanitizing the tubs. We will email our findings to DOPL in case they would like to take actions.	0.25 hrs	DAQMSTGFD	EE0016246 - Parker, Edward

There are no further actions at this time.

Salt Lake County Health Department
 Environmental Health Division
Request for Service



Request Type: Complaint
 Reporting Area: Cosmetology

Request Number
152285

Premise: 35-032512 - SALT LAKE NAILS
214 W 600 S
SALT LAKE CITY, UT 84101

Date: 04/18/2018 Time: 10:48 am Assigned To: LERSLERPHANT, PATOM Status: Resolved
 Method Received: Phone Referred To: Date:
 Date Resolved: 04/18/2018
 Notified Requester: No EHS: LERSLERPHANT, PATOM

Conditions: Received a cut on finger from file, not disinfecting between customers.

Owner/Facility: TERRAH NGUYEN Address: 214 W 600 S City, State & Zip: SLC UT, 84101 Phone Number: home [REDACTED] Property Owner: Address: City, State & Zip: Phone Number: no phone listed	Service Requested By: ANON ANON Address: City, State & Zip: 99999 Phone Number: home (999) 999-9999
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Comments:

Date: 4/18/18 Reporting Area: Cosmetology EHS: LERSLERPHANT, PATOM
 Activity Time: 35 min Activity Description: Complaint Investigation (Field)

Activity Comments: Site visit. Talked to the general manager (Traci). Quizzing her on the proper disinfection steps along with the tools that they are using. Her answer regarding disinfection were satisfactory, but I also recommended her to go over the disinfection steps with all of her employees just to make sure everyone is on the same page.

Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			
Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			
Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			
Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			

Salt Lake County Health Department
Environmental Health Division
Request for Service



Request Type: Complaint
Reporting Area: Cosmetology

Request Number
151946

Premise: 35-033217 - WHITNEE ELLSWORTH
8846 S REDWOOD RD
(1700 W)
WEST JORDAN, UT 84088

Date: 04/04/2018 Time: 10:05 am Assigned To: TREVINO, TOM Status: Open
Method Received: Phone Referred To: Date:
Date Resolved:
Notified Requester: No EHS:

Conditions: HM Comp works in the office next door to this establishment, there is a strong odor coming from the nail salon in suite C212.

Owner/Facility: WHITNEE ELLSWORTH
Address: 8846 S REDWOOD RD
City, State & Zip: WEST JORDAN UT, 84088
Phone Number: home [REDACTED]

Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: [REDACTED]
Address: [REDACTED]
City, State & Zip: 99999
Phone Number: home [REDACTED]

Comments:

Date: 4/9/18 Reporting Area: Cosmetology EHS: MCCORMICK, HEATHER
Activity Time: 15 min Activity Description: Complaint Investigation (Office)
Activity Comments: Out of Office on 4/6/2018,
Called Lynn from DOPL and she will investigate if they have changed ownership and are required to have source capture systems. At this time no further action can be taken by the health department.

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

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Activity Comments:

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Activity Comments:

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Activity Comments:

Salt Lake County Health Department
 Environmental Health Division
Request for Service



Request Type: Complaint
 Reporting Area: Cosmetology

Request Number
151849

Premise: 35-045572 - BONNIE NAILS LLC
5414 W DAYBREAK PKWY
(11400 S)
SOUTH JORDAN, UT 84009

Date: 04/02/2018 Time: 8:24 am Assigned To: MACCOURTNEY, COOPER Status: Resolved
 Method Received: Phone Referred To: Date:
 Date Resolved: 04/02/2018
 Notified Requester: No EHS: MACCOURTNEY, COOPER

Conditions: Some girls working there don't have licenses - comp was cut 3 times during mani/pedi.

Owner/Facility: JIMMY LE Address: 5414 W DAYBREAK PARKWAY C3 City, State & Zip: SOUTH JORDAN UT, 84009 Phone Number: home [REDACTED] Property Owner: Address: City, State & Zip: Phone Number: no phone listed	Service Requested By: ANON ANON Address: City, State & Zip: 99999 Phone Number: home (999) 999-9999
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Comments:

Date: 4/2/18 Reporting Area: Cosmetology EHS: WOLF, JOSHUA
 Activity Time: 45 min Activity Description: Joint Field Activity
 Activity Comments: JFA with Cooper

Date: 4/2/18 Reporting Area: Cosmetology EHS: MACCOURTNEY, COOPER
 Activity Time: 45 min Activity Description: Complaint Investigation (Field)
 Activity Comments: Site visit to nail salon with Josh. Spoke with the manager Lee (Jimmy, the owner was not present). She said the client had thin nails and they accidently cut the cuticle. They said they did provide first aid and they cleaned the wound and provided a band aid. We checked a few licenses and verified them with Driver's Licenses. We also looked at the stations. We had them throw away a used file that was stored in the drawer. Also found used dremmel tips stored that had not been cleaned.

Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			

Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			

Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			

Salt Lake County Health Department
 Environmental Health Division
Request for Service



Request Type: Complaint
 Reporting Area: Cosmetology

Request Number
151842

Premise: 35-017144 - T & T NAILS, INC
250 W 2100 S
(2100 S)
SALT LAKE CITY, UT 84115

Date: 03/30/2018 Time: 2:54 pm Assigned To: LEE, LORA Status: Resolved
 Method Received: Email Referred To: Date:
 Date Resolved: 04/02/2018
 Notified Requester: No EHS: LEE, LORA

Conditions: Comp states there are several people there who are practicing without a DOPL License.
 See attached.

Owner/Facility: THUAN VAN LE
 Address: [REDACTED]
 City, State & Zip: WEST VALLEY UT, 84119
 Phone Number: home [REDACTED]

Property Owner:
 Address:
 City, State & Zip:
 Phone Number: no phone listed

Service Requested By: [REDACTED]
 Address:
 City, State & Zip: 99999
 Phone Number: home [REDACTED]

Comments:

Date: 4/2/18 Reporting Area: Cosmetology EHS: LEE, LORA
 Activity Time: 15 min Activity Description: Complaint Investigation (Office)
 Activity Comments: I spoke to Kerry regarding this complaint; we agreed since the only aspect of the complaint was operators without DOPL's that this should be referred to DOPL.
 I scanned the complaint and emailed it to tmagana@utah.gov.
 Complete

Date: Reporting Area: EHS: Activity Minutes:
 Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
 Activity Comments:

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 Activity Comments:

Salt Lake County Health Department
Environmental Health Division
Request for Service



Request Type: Complaint
Reporting Area: Cosmetology

Request Number
151655

**Premise: 35-049395 - NAILED 2
3369 S HIGHLAND DR
MILLCREEK TS, UT 84106**

Date: 03/21/2018 Time: 1:13 pm Assigned To: TORRES-GEORGE, ZACH Status: Resolved
Method Received: Phone Referred To: Date:
Date Resolved: 03/22/2018
Notified Requester: No EHS: TORRES-GEORGE, ZACH

Conditions: Salon has no sanitation practices, work on people with fungus, don't clean the pedicure chair, aesthetician uses a drill to take off acrylic and gel polish.

Owner/Facility: TRICIA BENNION Address: [REDACTED] City, State & Zip: SALT LAKE CITY UT, 84108 Phone Number: home [REDACTED] Property Owner: Address: City, State & Zip: Phone Number: no phone listed	Service Requested By: ANON Address: City, State & Zip: Phone Number: home [REDACTED]
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Comments:
Date: 3/22/18 **Reporting Area:** Cosmetology **EHS:** TORRES-GEORGE, ZACH
Activity Time: 15 min **Activity Description:** Complaint Investigation (Field)
Activity Comments: Site visit. I spoke with the manager on duty. Clorox wipes and barbicide are used to disinfect tools and surfaces. If a client has a fungal infection on their nails, staff are instructed to refer them to the appropriate medical professional. Licensed Nail Technicians are employed at the location and use the small Dremel tools commonly seen in nail salons. The facility meets our regulations. Complete. ZTG

Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			
Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			
Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			
Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			

Salt Lake County Health Department
Environmental Health Division
Request for Service



Request Type: Complaint
Reporting Area: Cosmetology

Request Number
151327

Premise: 35-046800 - CREATIVE NAIL
241 E 12300 S
(12300 S)
DRAPER, UT 84020

Date: 03/08/2018 Time: 2:36 pm Assigned To: DUCKWORTH, DAVID Status: Resolved
Method Received: Phone Referred To: Date: 03/12/2018
Date Resolved: 03/12/2018
Notified Requester: No EHS: DUCKWORTH, DAVID

Conditions: Nail fungus growing after complaint went in for an appointment. Complainant doesn't think they are cleaning their tools. *Follow up with complainant

Owner/Facility: CREATIVE NAIL
Address: [REDACTED]
City, State & Zip: WEST JORDAN UT, 84081
Phone Number: home [REDACTED]
work /801) 554-0633
Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: [REDACTED]
Address:
City, State & Zip:
Phone Number: home [REDACTED]

Comments:

Date: 3/12/18 Reporting Area: Cosmetology EHS: DUCKWORTH, DAVID
Activity Time: 5 min Activity Description: Complaint Investigation (Field)
Activity Comments: see routine inspection, discussed complaint and reviewed disinfection practice with owner.

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Salt Lake County Health Department
 Environmental Health Division
Request for Service



Request Type: Complaint
 Reporting Area: Cosmetology

Request Number
151179

Premise: 35-032984 - SISI NAIL SALON LLC
3544 W 6200 S
(6200 S)
TAYLORSVILLE, UT 84118

Date: 03/02/2018 Time: 10:36 am Assigned To: BENNETT, JAMES Status: Resolved

Method Received: Email Referred To: Date:

Date Resolved: 04/24/2018

Notified Requester: No EHS: BENNETT, JAMES

Conditions: Extremely dirty; not cleaning tools between clients; wiping pedicure tubs with dirty rags - and not using cleaner; paraffin wax is scraped off and put back into container for reuse.

Owner/Facility: JESSICA BUI
Address: [REDACTED]
City, State & Zip: KEARNS UT, 84119
Phone Number: home [REDACTED]
 work /801/ 831-3558

Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: ANON ANON
Address:
City, State & Zip:
Phone Number: no phone listed

Comments:

Date: 4/24/18 Reporting Area: Cosmetology EHS: BENNETT, JAMES

Activity Time: 1 hr / 0 min Activity Description: Complaint Investigation (Field)

Activity Comments: Field Inspection, ongoing problems with this facility. Still having issues with disinfection and reusing products. Stations are still dirty, they claim they are renovating facility, will need to conduct additional followup inspection.s.

Date: 3/14/18 Reporting Area: Cosmetology EHS: PLUTA, JAMIE

Activity Time: 30 min Activity Description: Complaint Investigation (Field)

Activity Comments: I went to the property and found that the complaint was verified. I met with Ngoc Danos who said that she would have the owner call me regarding the issues. I told them that they would need to meet with us next week with a written plan of how they would remain in compliance. She agreed. Please see attached inspection results. JSP

Date: 3/6/18 Reporting Area: Cosmetology EHS: PLUTA, JAMIE

Activity Time: 2 min Activity Description: Complaint Investigation (Office)

Activity Comments: I received the complaint. I will go to the property and investigate. JSP

Date: Reporting Area: EHS: Activity Minutes:
 Activity Comments:

Salt Lake County Health Department
Environmental Health Division
Request for Service



Request Type: Complaint
Reporting Area: Cosmetology

Request Number
150736

Premise: 35-044798 - COLOR MY NAILS
85 E 7200 S
(7200 S)
MIDVALE, UT 84047

Date: 02/12/2018 Time: 9:46 am Assigned To: BOURKE, GERARD Status: Resolved

Method Received: Phone Referred To: Date:

Date Resolved: 02/15/2018

Notified Requester: No EHS: BOURKE, GERARD

Conditions: Poor ventilation in nail salon. Strong fumes, causing headaches.

Owner/Facility: GLITTER GAL NAILS LLC
Address: 85 E 7200 S
City, State & Zip: MIDVALE UT, 84047
Phone Number: home [REDACTED]

Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: [REDACTED]
Address:
City, State & Zip:
Phone Number: home [REDACTED]
work [REDACTED]

Comments:

Date: 2/15/18 Reporting Area: Cosmetology EHS: BOURKE, GERARD

Activity Time: 10 min Activity Description: Complaint Investigation (Office)

Activity Comments: Gbourke left a voicemail for [REDACTED] referring him to Midvale City for ventilation requirements.

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Salt Lake County Health Department
Environmental Health Division
Request for Service



Request Type: Complaint
Reporting Area: Cosmetology

Request Number
148818

Premise: 35-024126 - 3D NAIL SALON
7695 S STATE ST
(100 E)
MIDVALE, UT 84047

Date: 11/21/2017 Time: 8:01 am Assigned To: BOURKE, GERARD Status: Resolved

Method Received: Phone Referred To: Date:

Date Resolved: 11/21/2017

Notified Requester: No EHS: BOURKE, GERARD

Conditions: The salon is allowing a client to smoke her E-cigarette while getting her nails done.

Owner/Facility: ADRIANA RIVEROS
Address: 7695 S STATE ST
City, State & Zip: MIDVALE UT, 84047
Phone Number: home [REDACTED]

Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: ANON ANON
Address:
City, State & Zip:
Phone Number: no phone listed

Comments:

Date: 11/21/17 Reporting Area: UICAA EHS: BOURKE, GERARD

Activity Time: 30 min Activity Description: Complaint Investigation (Field)

Activity Comments: Site visit, spoke with Adriana. She was not aware of the reported activity, but will advise her staff to not permit smoking inside or within 25 feet of the entrance.

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Salt Lake County Health Department
 Environmental Health Division
Request for Service



Request Type: Complaint
 Reporting Area: Cosmetology

Request Number
148544

Premise: 35-0013922 - WILD ORCHID NAILS CORPORATION
3898 W INNOVATION DR
(13400 S)
RIVERTON, UT 84065

Date: 11/07/2017 Time: 3:25 pm Assigned To: BOURKE, GERARD Status: Resolved

Method Received: Phone Referred To: Date:

Date Resolved: 11/13/2017

Notified Requester: No EHS: BOURKE, GERARD

Conditions: Store is dirty, garbages, walls, floors, stations not sanitary. Suspects this is where she picked up her nail infection.

Owner/Facility: CHRISTOPHER XUAN NGUYEN

Address: 3898 W INNOVATION DR STE A

City, State & Zip: RIVERTON UT, 84065

Phone Number: home [REDACTED]
 work /801) 856-4685

Property Owner:

Address:

City, State & Zip:

Phone Number: no phone listed

Service Requested By: ANON ANON

Address:

City, State & Zip:

Phone Number: no phone listed

Comments:

Date: 11/13/17 Reporting Area: Cosmetology EHS: BOURKE, GERARD

Activity Time: 1 hr / 0 min Activity Description: Complaint Investigation (Field)

Activity Comments: Site visit with Heather. Upon entry, a dog came and barked at us, and the nail techs began taking files, sanding sponges etc. and discarding them. Some equipment is coated with debris, and general cleanliness is poor. Amanda escorted us but was not able to understand English very well. We discussed discarding single use items and not allowing pets in the salon.

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Salt Lake County Health Department
 Environmental Health Division
Request for Service



Request Type: Complaint
 Reporting Area: Cosmetology

Request Number
148298

Premise: 35-030262 - GLAM NAILS
3649 W SOUTH JORDAN PKWY
(10575 S)
SOUTH JORDAN, UT 84095

Date: 10/27/2017 Time: 4:41 pm Assigned To: MACCOURTNEY, COOPER Status: Resolved
 Method Received: Phone Referred To: Date:
 Date Resolved: 11/03/2017
 Notified Requester: No EHS: MACCOURTNEY, COOPER

Conditions: Very dirty floors, sink, etc. Suspects that they re-use tools and supplies.

Owner/Facility: DUNG MAI Address: [REDACTED] City, State & Zip: WEST JORDAN UT, 84081 Phone Number: home [REDACTED] Property Owner: Address: City, State & Zip: Phone Number: no phone listed	Service Requested By: [REDACTED] Address: City, State & Zip: Phone Number: no phone listed
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Comments:

Date: 11/3/17 Reporting Area: Cosmetology EHS: MACCOURTNEY, COOPER
 Activity Time: 10 min Activity Description: Complaint Investigation (Office)
 Activity Comments: Sophia called back. She thought I had come to follow up on backflow testing. She sent in proof that the PVB's had been tested for 2017. She explained that they use liners in the pedicure chairs, clean with barbicide, and use single use foam buffers/files. She sent in pictures of their supply of single use buffers.
 CLOSED

Date: 11/3/17 Reporting Area: Cosmetology EHS: MACCOURTNEY, COOPER
 Activity Time: 20 min Activity Description: Complaint Investigation (Field)
 Activity Comments: Site visit, spoke with Sophia the manager. The facility was very busy, they said they are less busy in the mornings Mon-Wed, will follow up next week.

Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			
Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			
Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			

Salt Lake County Health Department
Environmental Health Division
Request for Service



Request Type: Complaint
Reporting Area: Cosmetology

Request Number
148236

Premise: 35-018150 - TOP NAILS & HAIR BEAUTY SCHOOL LLC
1735 W 5400 S
(5400 S)
TAYLORSVILLE, UT 84118

Date: 10/26/2017 Time: 8:35 am Assigned To: CLEGG, GREGORY Status: Resolved

Method Received: Email Referred To: Date:

Date Resolved: 10/30/2017

Notified Requester: No EHS: CLEGG, GREGORY

Conditions: The students with very little training are working on the public with no supervision. See the attached email.

Owner/Facility: HUONG NGUYEN
Address: [REDACTED]
City, State & Zip: WEST JORDAN UT, 84084
Phone Number: home [REDACTED]

Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: [REDACTED]
Address:
City, State & Zip: 99999
Phone Number: home [REDACTED]

Comments:

Date: 10/30/17 Reporting Area: Cosmetology EHS: CLEGG, GREGORY
Activity Time: 30 min Activity Description: Complaint Investigation (Field)
Activity Comments: Spoke with Van and Jasmine owners of the college and salon. They both claim there is supervision on every student in the college. Complete.

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Status
Closed

Complaint Type
Cosmetology

Received By
Gina Kelly

Referred to Attorney

Action

Action Taken:

Investigation
Date

Apr 04, 2018

4-4-18 - Visited the facility and conducted an inspection. Multiple issues were observed:
-The operator was not mixing Barbicide in a precise manner. Told the operator to measure the correct amount of Barbicide for her solutions (2 oz of Barbicide to 32 oz of water).
-Instruments were being disinfected in a Nova Heat Sterilizer (Model NV-208B). Told the operator that this unit may not be reliable and would have to be proven effective in order to use it. Told her to sanitize equipment in Barbicide for the entire contact time (10 minutes) and she could use the heat sterilizer after this step has been completed.
-Linens and bedding in the eyelash extension room were only being changed weekly. Told the operator to change out bedding and linens after each use and to store linens in closed containers.
-The floor in the area where the nail stations are is carpet. Told the operator that the floors and walls must be smooth, durable, and easily-cleanable.
-The shampoo basin and foot bath chairs lacked adequate backflow protection. Told the operator that she must have appropriate backflow protection installed on water lines that services this equipment.

General cleanliness and sanitation were also discussed with the operator. She said that the foot bath basins are cleaned with a bleach solution after each use and that they are completely disassembled and cleaned with a Barbicide solution every night. She refuted the claim that nail instruments are never cleaned and disinfected. Told the operator to ensure that surfaces that are regularly touched by customers (chair handles, counter surfaces, etc.) are disinfected on a regular basis.

4-11-18 - Spoke to Chow, the plumber hired to correct the plumbing violations. Told him that a spill-resistant vacuum breaker (SVB) or pressure vacuum breaker (PVB) must be installed on the water lines that service the foot bath chairs, while an atmospheric vacuum breaker (AVB) must be installed on the shampoo basin sprayer. Chow asked if he could place the PVBs or SVBs on the hot and cold water lines that service all of the chairs and I told him that he could as long as the water lines do not service any other fixtures downstream of the PVBs or SVBs.

5-15-18 - Received an e-mail from the operator that all of the violations had been corrected other than the carpeted flooring in the nail technician area.

6-14-18 - Visited the facility for a follow-up inspection. The following were observed:
-There was an AVB installed on the shampoo bowl sprayer.
-There were PVBs installed on the hot and cold water lines that service the foot bath chairs.
-Re-usable Instruments are now disinfected in Barbicide for at least 10 minutes before they are placed in the heat sterilizer.
-The Barbicide is now being mixed with the correct ratio of Barbicide-to-water.
-The entire facility is being cleaned daily and deep cleaned once per week.
-The linens, towels, bedding, etc. are now being stored in closed containers. The linens and bedding in the eyelash extension area are now replaced with clean linens after each customer use.
-The operator is working with her landlord to replace the carpet in the nail technician area. She said that her landlord didn't believe that the health department had a problem with carpet, so I told her that I would give him a call and discuss our concerns with him [Huang - 385-205-0889].

Completion Date
Jun 14, 2018

Total Time (Min)
120

Registered Environmental Health
Specialist
Ryan R Klinge

General frm_Complaint

Weber-Morgan Health Department

Date Mar 29, 2018

Time 02:52 PM

Assigned To Ryan R
Klinge

Complaint # 2018-0329-1084

Complainant

First Name:

Last Name:

e-Mail:

Business Name:

Address:

Home Phone:

Work Phone:

Location of Complaint

Occupant

First Name:

Last Name:

Business Name: Perfect Nails

Address: 3637 Washington Blvd
Ogden UT 84403

Home Phone:

Work Phone: (801) 612-1167

Location
Description:

Property Owner

First Name:

Last Name:

e-Mail:

Business Name: Perfect Nails

Address: 3637 Washington Blvd
Ogden UT 84403

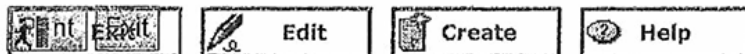
Home Phone:

Work Phone: (801) 612-1167

Comments:

Nature of Complaint

Customer received manicure and got a nail fungus. Facility does not use sanitizer or disinfect. Facility is dirty. Has pictures of green nails. Elisa would like a Inspector to call her.



General frm_Complaint
Weber-Morgan Health Department

Date Mar 24, 2017 **Time** 10:14 AM **Assigned To** Abigail A Weymouth **Complaint #** 2017-0327-2037

Complainant

First Name: **Last Name:**
e-Mail:
Business Name:
Address: **Home Phone:**
 Work Phone:

Location of Complaint

Occupant **First Name:** **Last Name:**
Business Name: Terry's Nalls and Spa
Address: 2315 N Washington Blvd **Home Phone:**
 N. Ogden UT 84414 **Work Phone:** (801) 737-1239
Location 2315 N Washington Blvd. N. Ogden, Utah 84414
Description:

Property Owner

First Name: **Last Name:**
e-Mail:
Business Name:
Address: **Home Phone:**
 Work Phone:

Comments:

Nature of Complaint

March 15, 2017 had Pedicure. Technician used cheese grater looking object. Took huge chunk out of her left foot. Foot is still very sore. Concerns they are not using proper equipment. Also referred her to DOPL.

Status	Complaint Type	Received By
Closed	Cosmetology	Nanette Rogers
Referred to Attorney		

Action

Action Taken: **Investigation Date** May 17, 2017
 Referred complaint to DOPL. Investigated for basic cleanliness. Facility was okay.

Completion Date	Total Time (Min)	Registered Environmental Health Specialist
Jun 02, 2017	45	Abigail A Weymouth

Related Documents

No documents found

Salt Lake County Health Department
 Environmental Health Division
Request for Service



Request Type: Complaint
 Reporting Area: Cosmetology

Request Number
147297

Premise: 35-032470 - BELLS NAILS
10483 S REDWOOD RD
SOUTH JORDAN, UT 84095

Date: 09/20/2017 Time: 11:09 am Assigned To: MACCOURTNEY, COOPER Status: Resolved
 Method Received: Email Referred To: Date:
 Date Resolved: 09/25/2017
 Notified Requester: No EHS: MACCOURTNEY, COOPER

Conditions: Extremely dirty, pools of dirty water gather around the pedicure chairs, the owner hides a blade in a red plastic box and uses the razor blade to razor off dead skin of the clients feet, one of the male workers does not have DOPL license, reuse pumice stones, owner double dips her wax stick and uses the same one on other clients.

Owner/Facility: NGO NGUYEN
 Address: 10483 REDWOOD RD
 City, State & Zip: SOUTH JORDAN UT, 84095
 Phone Number: home [REDACTED]

Service Requested By: ANON ANON
 Address:
 City, State & Zip: 99999
 Phone Number: home (999) 999-9999

Property Owner:
 Address:
 City, State & Zip:
 Phone Number: no phone listed

Comments:

Date: 9/25/17 Reporting Area: Cosmetology EHS: MACCOURTNEY, COOPER
 Activity Time: 30 min Activity Description: Complaint Investigation (Field)

Activity Comments: Spoke with the manager on duty, he thought he knew who complained and it was an upset customer. He showed me the appropriate disinfecting chemicals and explained appropriate disinfection techniques and procedure. The DOPL licenses were up to date and the standing water complaint was unfounded.

CLOSED

Date: Reporting Area: EHS: Activity Minutes:
 Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
 Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
 Activity Comments:

Salt Lake County Health Department
Environmental Health Division
Request for Service



Request Type: Complaint
Reporting Area: Cosmetology

Request Number
147011

Premise: 35-045572 - BONNIE NAILS LLC
5414 W DAYBREAK PKWY
(11400 S)
SOUTH JORDAN, UT 84009

Date: 09/08/2017 Time: 4:53 pm Assigned To: MACCOURTNEY, COOPER Status: Resolved
Method Received: Phone Referred To: Date:
Date Resolved: 09/18/2017
Notified Requester: No EHS: MACCOURTNEY, COOPER

Conditions: Complainant had a fungus infection after receiving a pedicure and manicure.

Owner/Facility: JIMMY LE
Address: 5414 W DAYBREAK PARKWAY C3
City, State & Zip: SOUTH JORDAN UT, 84009
Phone Number: home [REDACTED]

Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: [REDACTED]
Address:
City, State & Zip: 99999
Phone Number: home [REDACTED]

Comments:

Date: 9/18/17 Reporting Area: Cosmetology EHS: MACCOURTNEY, COOPER
Activity Time: 45 min Activity Description: Complaint Investigation (Field)

Activity Comments: Went to the salon. Spoke with the nail techs, they showed that they use barbicide to clean the instruments, they also use a UV Sanitizer, but the use the chemical first. They also showed me an EPA Registered disinfectant they use in the pedicure baths. Called Jimmy, the owner ([REDACTED]) and he said they clean very thoroughly and haven't had other problems. I called the comp ([REDACTED]), and asked if there was anything that seemed unsanitary or not appropriate at the salon. She thought they had to have an autoclave for the tools, I advised her they do not. She did get an infection which the DR. thought probably came from the nail procedure.

CLOSED

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Salt Lake County Health Department
Environmental Health Division
Request for Service



Request Type: Complaint
Reporting Area: Cosmetology

Request Number
146607

**Premise: 35-017842 - DAVI NAILS 1686
5469 S REDWOOD RD
(1700 W)
TAYLORSVILLE, UT 84123**

Date: 08/28/2017 Time: 8:50 am Assigned To: CLEGG, GREGORY Status: Resolved

Method Received: Email Referred To: Date:

Date Resolved: 08/29/2017

Notified Requester: No EHS: CLEGG, GREGORY

Conditions: The product that was being used was in blank, unidentified bottles and containers. No licenses or permits posted. Extremely dirty. The same nail tools were used on the complainant, a customer after her, and the nail technician.

Owner/Facility: NGUNG THI NGUYEN
Address: [REDACTED]
City, State & Zip: SALT LAKE CITY UT, 84119
Phone Number: home [REDACTED]
work (801) 861-5242
Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: [REDACTED]
Address:
City, State & Zip: 99999
Phone Number: home [REDACTED]

Comments:

Date: 8/29/17 **Reporting Area:** Cosmetology **EHS:** CLEGG, GREGORY
Activity Time: 30 min **Activity Description:** Complaint Investigation (Field)
Activity Comments: Spoke with Nancy and Wendy Nguyn. Dirty utensils and UV container. The bottles are not labeled. Nancy and Wendy will clean up and label bottles. Complete.

Date: **Reporting Area:** **EHS:** **Activity Minutes:**
Activity Comments:

Date: **Reporting Area:** **EHS:** **Activity Minutes:**
Activity Comments:

Date: **Reporting Area:** **EHS:** **Activity Minutes:**
Activity Comments:

Date: **Reporting Area:** **EHS:** **Activity Minutes:**
Activity Comments:

Salt Lake County Health Department
 Environmental Health Division
Request for Service



Request Type: Complaint
 Reporting Area: Cosmetology

Request Number
146377

Premise: 35-0015939 - TOP TIP NAILS
756 E FORT UNION BLVD
(7200 S)
MIDVALE, UT 84047

Date: 08/21/2017 Time: 8:24 am Assigned To: BOURKE, GERARD Status: Open

Method Received: Phone Referred To: Date:

Date Resolved:

Notified Requester: No EHS:

Conditions: Complainant had a viral infection from a pedicure done at Top Tip Nails. She noticed the workers were sharing equipment, and not cleaning after each client.

Owner/Facility: BINH T NGUYEN
Address: [REDACTED]
City, State & Zip: RIVERTON UT, 84065
Phone Number: home [REDACTED]
 work (801) 467-4986
Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: ANON ANON
Address:
City, State & Zip: 99999
Phone Number: home (999) 999-9999

Comments:

Date: 9/1/17 Reporting Area: Cosmetology EHS: BOURKE, GERARD

Activity Time: 1 hr / 0 min Activity Description: Complaint Investigation (Field)

Activity Comments: Site visit. Nail tools are stored dirty. Used nail files are not being discarded after use. No disinfectant mixing directions or mixing cup onsite. The barbicide jar is not tall enough to fully submerge the nail brush handles. Rotary tips are stored dirty in an old sanding sponge. Unknown where the disinfectant is being mixed (somewhere else?)

Date: 8/24/17 Reporting Area: Cosmetology EHS: BOURKE, GERARD

Activity Time: 45 min Activity Description: Complaint Investigation (Field)

Activity Comments: Site visit, spoke with Hui Chen. 2 nail stations had used nail files/sponges, and disinfectants are not being used according to manufacturers directions. (mixing ratios and wet contact time. Will make another visit to verify correction of critical items.

Date: Reporting Area: EHS: Activity Minutes:
 Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
 Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
 Activity Comments:

Salt Lake County Health Department
 Environmental Health Division
Request for Service



Request Type: Complaint
 Reporting Area: Cosmetology

Request Number
145990

Premise: 35-020310 - RELAX NAILS
110 N 900 W
(900 W)
SALT LAKE CITY, UT 84116

Date: 08/08/2017 Time: 3:24 pm Assigned To: REID, BRIAN Status: Resolved
 Method Received: Phone Referred To: Date:
 Date Resolved: 08/10/2017
 Notified Requester: No EHS: TORRES-GEORGE, ZACH

Conditions: ZTG - No ventilation in nail salon, acetone levels are high.

Owner/Facility: LONG KY LAM
 Address: [REDACTED]
 City, State & Zip: WEST VALLEY UT, 84120
 Phone Number: home [REDACTED]
 work (603) 233-8016
 Property Owner:
 Address:
 City, State & Zip:
 Phone Number: no phone listed

Service Requested By: [REDACTED]
 Address:
 City, State & Zip: 99999
 Phone Number: home (999) 999-9999

Comments:

Date: 8/10/17 Reporting Area: Cosmetology EHS: TORRES-GEORGE, ZACH
 Activity Time: 30 min Activity Description: Complaint Investigation (Field)
 Activity Comments: Site visit. There was a strong smell of acetone when I walked through the door. All the stations being used had small fans and the HVAC system was operating. The facility was due for inspection; see inspection dated 8.10.17.
 Resolved. ZTG

Date: Reporting Area: EHS: Activity Minutes:
 Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
 Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
 Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
 Activity Comments:

Salt Lake County Health Department
Environmental Health Division
Request for Service



Request Type: Complaint
Reporting Area: Cosmetology

Request Number
145510

Premise: 35-0000918 - SONG's NAILS
3159 W 5400 S
(5400 S)
TAYLORSVILLE, UT 84118

Date: 07/25/2017 Time: 1:54 pm Assigned To: CLEGG, GREGORY Status: Resolved

Method Received: Phone Referred To: Date:

Date Resolved: 07/26/2017

Notified Requester: No EHS: CLEGG, GREGORY

Conditions: Using same nail equipment on different clients, used razor to take off callus.

Owner/Facility: BAO NGUYEN
Address: 3159 W 5400 S
City, State & Zip: TAYLORSVILLE UT, 84118
Phone Number: home [REDACTED]
work (801) 966-4456

Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: ANON ANON
Address:
City, State & Zip: 99999
Phone Number: home (999) 999-9999

Comments:

Date: 7/26/17 **Reporting Area:** Cosmetology **EHS:** CLEGG, GREGORY
Activity Time: 30 min **Activity Description:** Complaint Investigation (Field)
Activity Comments: Ms. Song is the owner [REDACTED]. She will make sure all the instruments are disinfected. Instruments soaking in barbicide. Complete.

Date: **Reporting Area:** **EHS:** **Activity Minutes:**
Activity Comments:

Date: **Reporting Area:** **EHS:** **Activity Minutes:**
Activity Comments:

Date: **Reporting Area:** **EHS:** **Activity Minutes:**
Activity Comments:

Date: **Reporting Area:** **EHS:** **Activity Minutes:**
Activity Comments:



General frm_Complaint

Weber-Morgan Health Department

Date Jan 06, 2017 **Time** 04:59 PM **Assigned To** Ryan R Klinge **Complaint #** 2017-0106-4418

Complainant

First Name: **Last Name:**
e-Mail:
Business Name:
Address: **Home Phone:**
Work Phone:

Location of Complaint

Occupant **First Name:** **Last Name:**
Business Name: C.T. Nails
Address: 4811 Harrison **Home Phone:**
 Ogden UT 84403 **Work Phone:**
Location 4811 Harrison Blvd. Ogden, Utah 84403
Description:

Property Owner

First Name: **Last Name:**
e-Mail:
Business Name:
Address: **Home Phone:**
Work Phone:

Comments:

Nature of Complaint

Had pedicure and manicure on Thursday Dec. 29, 2016, 12:00 noon. Employee named Julie used cheese grater looking thing on her foot. Took a big chunk out of her heal. She put her bloody heal back in foot bath. Concern for sanitation procedures. They are re-using files.

Status Closed	Complaint Type Cosmetology	Received By Nanette Rogers
Referred to Attorney		

Action

Action Taken: **Investigation Date**
2-9-17: Visited the facility and conducted a sanitation inspection. The facility uses bleach and quaternary ammonium sanitizing solutions for sanitizing foot baths and other equipment/surfaces. They use single-use nail files as well. The manager said that Utah Division of Occupational and Professional Licensing had conducted an inspection and written a citation for using micro planes as well as for an employee who was working without a license. She said that they had since removed all of the micro planes from the facility and switched to a single-use sandpapery-block product.

2-13-17: Spoke to Allsa with Utah DOPL. She said that nail technicians may not use micro planes, rasps, graters, or engage in waxing. She said that an esthetician license is required to use these pieces of equipment.

Completion Date Jan 03, 2018	Total Time (Min) 75	Registered Environmental Health Specialist Ryan R Klinge
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Salt Lake County Health Department
Environmental Health Division
Request for Service



Request Type: Complaint
Reporting Area: Cosmetology

Request Number
143911

Premise: 35-023065 - HONEYS ANGELIQUE NAILS
2836 S 5600 W
(5600 W)
WEST VALLEY CITY, UT 84120

Date: 05/31/2017 Time: 1:31 pm Assigned To: BENNETT, JAMES Status: Resolved

Method Received: Phone Referred To: Date:

Date Resolved: 06/05/2017

Notified Requester: No EHS: BENNETT, JAMES

Conditions: Fungus has grown multiple times underneath her nail.

Owner/Facility: BRANDON FARNSWORTH
Address: [REDACTED]
City, State & Zip: WEST JORDAN UT, 84081
Phone Number: home [REDACTED]

Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: [REDACTED]

Address:
City, State & Zip:
Phone Number: home [REDACTED]

cell [REDACTED]

Comments:

Date: 6/5/17 Reporting Area: Cosmetology EHS: BENNETT, JAMES

Activity Time: 30 min Activity Description: Complaint Investigation (Field)

Activity Comments: Poor disinfection practices in pedicure chairs, performed routine inspection while on site.

Date: 6/2/17 Reporting Area: Cosmetology EHS: BENNETT, JAMES

Activity Time: 15 min Activity Description: Complaint Investigation (Office)

Activity Comments: Attempted to contact comp to get more information

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Salt Lake County Health Department
Environmental Health Division
Request for Service



Request Type: Complaint
Reporting Area: Cosmetology

Request Number
143406

Premise: 35-039273 - POSH NAILS
3428 E BENGAL BLVD
(7430 S)
COTTONWOOD HEIGHTS, UT 84121

Date: 05/09/2017 Time: 1:10 pm Assigned To: WILLIAMS, RANDY Status: Resolved

Method Received: Phone Referred To: Date:

Date Resolved: 05/09/2017

Notified Requester: No EHS:

Conditions: **PEDICURE comp encountered and bacterial infection.**

Owner/Facility: DIEM LUONG
Address: [REDACTED]
City, State & Zip: SALT LAKE CITY UT, 84120
Phone Number: home [REDACTED]
work (801) 599-6383

Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: [REDACTED]
Address: [REDACTED]
City, State & Zip: COTTONWOOD HTS UT, 84121
Phone Number: home [REDACTED]

Comments:

Date: 5/11/17 Reporting Area: Cosmetology EHS: WILLIAMS, RANDY

Activity Time: 45 min Activity Description: Complaint Investigation (Field)

Activity Comments: spoke to comp on phone the other day who said the person who put the lotion on had the bottle contact her skin. SV. I talked to the salon owner and she showed me the plastic disposable cups they use for lotions and creams. She said she did fire a person a few weeks back who was not doing a good job and that may have been the person who did comp's nails.

Date: 5/9/17 Reporting Area: Cosmetology EHS:

Activity Time: 1 hr / 30 min Activity Description: Complaint Investigation (Field)

Activity Comments: SV. Waited about 35 minutes for owner to show me how they do all their disinfecting. She does not measure the disinfectant. The disinfectant in the glass jar looked blue and free of material in it. I reiterated to her that putting undisinfected equipment in bags and putting them in the UV unit is not an approved means of disinfecting. I had her show me how they disinfect the foot baths. They use a single use cover for each customer. Owner mentioned the place was sold and she will be leaving in July. Called and LVMCB for comp.

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Salt Lake County Health Department
Environmental Health Division
Request for Service



Request Type: Complaint
Reporting Area: Cosmetology

Request Number
143347

Premise: 35-0016274 - SKY NAILS
725 E 2100 S
(2100 S)
SALT LAKE CITY, UT 84105

Date: 05/08/2017 Time: 8:44 am Assigned To: LEE, LORA Status: Resolved
Method Received: Phone Referred To: Date:
Date Resolved: 05/12/2017
Notified Requester: No EHS: LEE, LORA

Conditions: Comp injured during pedicure, toe nail falling off and infected, comps says her friend has gotten an infection from this salon before as well.

Owner/Facility: LIEM HUYNH
Address: [REDACTED]
City, State & Zip: SOUTH JORDAN UT, 84095
Phone Number: home [REDACTED]
Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: [REDACTED]
Address: [REDACTED]
City, State & Zip: SALT LAKE CITY UT, 84103
Phone Number: home [REDACTED]
work [REDACTED]

Comments:

Date: 5/12/17 Reporting Area: Cosmetology EHS: LEE, LORA
Activity Time: 15 min Activity Description: Complaint Investigation (Field)
Activity Comments: Solution was put through the pedicure basin jets every morning and every night, not between each use. I informed them they need to run solution through the jets after every use and run it for as long as the label directions state.
Complete

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Request for Service

Request Type: Complaint
Reporting Area: Cosmetology

Request Number
142726

Premise: 35-025060 - STOP 4 NAILS
5221 W 3500 S
(3500 S)
WEST VALLEY CITY, UT 84120

Date: 04/11/2017 Time: 2:37 pm Assigned To: BENNETT, JAMES Status: Resolved

Method Received: Phone Referred To: Date:

Date Resolved: 04/13/2017

Notified Requester: No EHS: BENNETT, JAMES

Conditions: **COMP went and had pedicure at this establishment and incurred a toe infection, comp asked for her money back and it was thrown back at her and asked never to visit the establishment again. tn is [REDACTED]**

Owner/Facility: PHUOC TRUONG
Address: [REDACTED]
City, State & Zip: WEST JORDAN UT, 84081
Phone Number: home [REDACTED]

Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: [REDACTED]
Address:
City, State & Zip:
Phone Number: home [REDACTED]

Comments:

Date: 4/13/17 Reporting Area: Cosmetology EHS: BENNETT, JAMES
Activity Time: 15 min Activity Description: Complaint Investigation (Office)
Activity Comments: Will conduct annual inspection

Date: 4/13/17 Reporting Area: Cosmetology EHS: BENNETT, JAMES
Activity Time: 15 min Activity Description: Complaint Investigation (Office)
Activity Comments: Attempted to contact comp

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:
Activity Comments:

Salt Lake County Health Department
Environmental Health Division
Request for Service



Request Type: Complaint
Reporting Area: Cosmetology

Request Number
142508

Premise: 35-016184 - NAILS 4 U
3812 W 7800 S
(7800 S)
WEST JORDAN, UT 84084

Date: 04/03/2017 Time: 1:29 pm Assigned To: MACCOURTNEY, COOPER Status: Resolved
Method Received: Email Referred To: Date:
Date Resolved: 04/07/2017
Notified Requester: No EHS: MACCOURTNEY, COOPER

Conditions: Not cleaning pedicure tubs after use, not cleaning utensils after use, just rinse them off in water in the pedicure tubs, both comp and her Mom developed infections in their toenails within about 12 hours.

Owner/Facility: BRIAN NGUYEN Address: [REDACTED] City, State & Zip: DRAPER UT, 84020 Phone Number: home [REDACTED] Property Owner: Address: City, State & Zip: Phone Number: no phone listed	Service Requested By: [REDACTED] Address: City, State & Zip: 99999 Phone Number: home [REDACTED]
---	---

Comments:

Date: 4/7/17 Reporting Area: Cosmetology EHS: TORRES-GEORGE, ZACH
Activity Time: 15 min Activity Description: Joint Field Activity
Activity Comments: JFA with Cooper. ZTG

Date: 4/7/17 Reporting Area: Cosmetology EHS: MACCOURTNEY, COOPER
Activity Time: 15 min Activity Description: Complaint Investigation (Field)
Activity Comments: Site visit with ZTG. Spoke with the owner, Brian. They use liners in the pedicure chairs, he adequately described their cleaning process for their tools and had an appropriate disinfectant. Unfounded complaint

CLOSED

Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			

Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			

Salt Lake County Health Department
Environmental Health Division
Request for Service



Request Type: Complaint
Reporting Area: Cosmetology

Request Number
141820

Premise: 35-025060 - STOP 4 NAILS
5221 W 3500 S
(3500 S)
WEST VALLEY CITY, UT 84120

Date: 03/03/2017 Time: 3:44 pm Assigned To: BENNETT, JAMES Status: Resolved

Method Received: Phone Referred To: Date:

Date Resolved: 03/06/2017

Notified Requester: No EHS: LEE, LORA

Conditions: LL Strong smell, creating light headedness, also has rash in eyebrow area.

Owner/Facility: PHUOC TRUONG
Address: [REDACTED]
City, State & Zip: WEST JORDAN UT, 84081
Phone Number: home [REDACTED]

Property Owner:
Address:
City, State & Zip:
Phone Number: no phone listed

Service Requested By: [REDACTED]
Address:
City, State & Zip:
Phone Number: home [REDACTED]

Comments:

Date: 3/6/17 Reporting Area: Cosmetology EHS: LEE, LORA

Activity Time: 30 min Activity Description: Complaint Investigation (Field)

Activity Comments: Reviewed waxing procedures with the two on site that offer this service -- no violations were observed. They do not have air intakes/ventilation at each station only the facility ventilation, however we do not enforce this.
Complete

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Date: Reporting Area: EHS: Activity Minutes:

Activity Comments:

Request for Service

Request Type: Complaint
Reporting Area: Cosmetology

Request Number
141304

Premise: 35-045505 - RUIJIAN LIU
1323 W 7900 S 103
(7900 S)
WEST JORDAN, UT 84088

Date: 02/09/2017 Time: 11:20 am Assigned To: MACCOURTNEY, COOPER Status: Resolved
Method Received: Email Referred To: Date:
Date Resolved: 02/09/2017
Notified Requester: No EHS: MACCOURTNEY, COOPER

Conditions: Nails are being done throughout the day and the smell is very strong through entire building. Only one bathroom for building, comp is calling this Jennifer Nails but we have it in our system as Ruijian Liu.

Owner/Facility: RUIJIAN LIU Address: [REDACTED] City, State & Zip: IVINS UT, 84738 Phone Number: home [REDACTED] Property Owner: Address: City, State & Zip: Phone Number: no phone listed	Service Requested By: ANON ANON Address: City, State & Zip: 99999 Phone Number: home (999) 999-9999
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Comments:

Date: 2/9/17 Reporting Area: Cosmetology EHS: MACCOURTNEY, COOPER
Activity Time: 5 min Activity Description: Complaint Investigation (Office)
Activity Comments: Referred complaint to West Jordan Building Inspector Bill Bailey (801 569-5052)

Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			
Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			
Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			
Date:	Reporting Area:	EHS:	Activity Minutes:
Activity Comments:			

Weber-Morgan Health Department
477 23rd Street, Ogden, UT 84401
Phone: (801) 399-7160

NOTICE TO COMPLY

Date: 6/13/18

Name: LYNN'S NAILS

Address: 3606 W. 5600S

City: Roy, UT

Your attention is called to a potential health threat:

Fix plumbing by June 30th

- No backflow prevention on pedicure stations - install backflow
so that pedicure water or disinfectant doesn't go into drinking water
- Barbicide - dilute according to package, change at least every 24 hrs
- Must have soap and hot water at the handsink.

Clean + sanitize all pedicure kits, tools, surfaces.

Clean towels must be kept in enclosed container or cabinet before use
No blades of any kind allowed without Master Esthetician License

You are hereby notified to correct this complaint by: _____ If at the
expiration of this time you have not corrected this matter, such further action will be taken as the
law requires.

UV cabinet is not working properly - tools are not cleaned first and
If you have any questions concerning this notice please call 399-7160. *towel is blocking lower*

Remove personal items (blankets, excess clothing) *shelf*

[Signature]
Signature of Recipient

[Signature]
Licensed Environmental Health Scientist

Left at residence

NELLA FORSBERG

C:\sharefile\wpwdoc\septic\oldfile\notice to comply.wpd

Backflow plumpalet left
EPA Disinfectant document left

**Weber-Morgan Health Department
 Division of Environmental Health
 477 23rd Street, Ogden, UT 84401
 Phone: (801) 399-7160 * Fax: (801) 399-7168**

GENERAL REMARKS

Name: Perfect Nails Date: 4-4-18

Address: 3637 Washington Blvd Ogden, UT 84403

- RR
6-16-18 Properly sanitize re-usable equipment in Barbicide for at least 10 minutes (Currently using NV-208B Sterilizer). You can use the sterilizer after soaking in Barbicide.
- RR
6-16-18 Mix Barbicide appropriately (2 oz Barbicide to 32 oz of water) and change it according to manufacturer recommendations (when cloudy/sour or at least once per day).
- RR
6-16-18 The shampoo basin lacks backflow protection. An atmospheric vacuum breaker is required on shampoo basin sprayers.
- RR
6-16-18 The foot bath chairs lack backflow protection on the incoming water lines. Pressure or Spill-resistant vacuum breakers must be installed on the incoming water lines that service the foot bath chairs.
- RR
6-16-18 Ensure that surfaces such as chairs, tables, etc. are sanitized between customers. Re-usable equipment must be cleaned & sanitized between customers.
- RR
6-16-18 The liners & bedding used in the eyelash extension room must be switched out for each customer (currently changing them weekly).
- RR
6-16-18 Liners & towels must be stored in closed containers.
- RR
6-16-18 The carpet in the nail tech area is not easily-cleanable & should be replaced with a material that is smooth, durable, easily-cleanable, & non-absorbent.
- RR
6-16-18 Ensure that the facility is cleaned regularly to prevent the buildup of residues.

A follow-up inspection will be scheduled in the future to verify compliance with the above items.

Trish - Owner

[Signature]